

TRIVILLAGE REGIONAL SEWAGE SERVICES COMMISSION

POLICY STATEMENT:

*ADOPTED
MAY 20/2010*

SUBJECT: REQUESTS TO COMMISSION BY PUBLIC

BACKGROUND:

The Trivillage Regional Sewage Services Commission owns and operates a sanitary sewer collection system consisting of trunk sanitary sewers, sanitary sewer mains and sanitary sewer services from those mains to the property line of any lot.

The Trivillage Regional Sewage Services Commission recognises a responsibility to treat fairly all ratepayers of the three villages and neighbours in Lac Ste. Anne County.

POLICY:

All requests of any nature made by ratepayers and the general public must be in writing addressed to the Commission and such requests will be dealt with at the next meeting following receipt of the request. This is particularly so in matters of a pecuniary nature.

All requests must be made in a timely manner in order to allow the Commission sufficient time to consider the request and properly handle the matter.

Should any person or organisation feel it necessary to have the matter dealt with by a special meeting of the Commission, such person or organisation will pay all costs for the meeting including honorariums, travel costs and contractors fees.